



Annual Department Plan of Community and Environmental Service Activities

Academic Year: 2023 / 2024

Department: Nursing Administration

➤ Oncology Center Mansoura university

Activities (Training courses/ workshops/ Lectures)	Activity executors	Target Group	Organizing Committee
Attitude of patient safety culture	Dr/ Amira Abdelmenaem Dr/ Amina Hassan	Nursing staff and nursing unit managers	Nursing Administration Department & Training and continuing education unit at the Oncology Center, Mansoura University
Effective communication skills	Assist.Prof/ Eltakra Elsayed Assist.Prof/ Nehad Saad	Nursing staff and nursing unit managers	
Change management	Assist.Prof/ Saher Hassan Helaly Dr/ faten ahmed	Nursing staff and nursing unit managers	
Conflict management strategies	Assistant Lecturer /Nora Atef Assistant Lecturer / Hanim Mohamed Demonstrator / Safia Khaled	Nursing staff and nursing unit managers	



➤ **Mansoura University Children’s Hospital**

Activities (Training courses/ workshops/ Lectures)	Activity executors	Target Group	Organizing Committee
Healthcare System in The Light of Egypt’s 2030 Vision.	Prof. Awatef Hassan Kassem	Nursing staff and nursing unit managers	Nursing Administration Department & Training and continuing education unit at the Oncology Center, Mansoura University
Models of Quality Management on Nursing	Prof/ Hala Gabr		
Professional ethics and job loyalty in nursing	Assist.Prof/ Saher Hassan Helaly Dr/ Faten Ahmed		
The arts of effective communication with colleagues,senior leaders,patients,and their family	Assist.Prof/ Maysa Fekry Dr/ Amira Abdelmenaem		
Risk management and continuity of service within health care institution	Assist.Prof/ Eltahra Elsayed Assist.Prof/ Nehad Saad		
Problem solving &decision making skills for managing care delivery effectively	Assistant lecturer/ fayza mousa Assistant lecturer/ ghada Mohamed kamal		
Polarity management for solving problems facing nursing staff	Assist. Prof / Saher Hassan Helaly Assistant Lecturer / Hanim Mohamed Assistant Lecturer /Nora Atef Demonstrator / Safia Khaled		



The rights of patients and their families :international standards	Assist.Prof/ Asmaa Mostafa		
Jahar as a national Safety requirements in health care institution			
Nsr : 1	Assistant Lecturer /Nora Atef		
Nsr : 2&7	Assistant Lecturer / Asmaa Elwan		
Nsr : 5	Demonstrator / Safia Khaled		
Nsr : 6	Demonstrator / Karima Fawzy		

Head of Department

Head of Department Activities Committee