

University: Mansoura

Faculty: Nursing

Program: Master Degree in Nursing

Department: Nursing Administration

Course specifications

1-Basic Information

Code: HB.N. Adm.	Course Title: Human behavior in nursing administration العلوم السلوكية في إدارة التمريض	year/level: Master Preparatory, 2013/2014
Hours: Theory 2hrs× 14week		Practical: -0

2-Course Objective:

Acquiring concepts, model of effective human behavior in the organization, and **applying** them to different organization.

3- Intended learning Outcomes (ILOs):

A-Knowledge and Understanding:	A1- Identify concept of organizational behavior. A2- Identify principles of organizational behavior. A3- Find sources of staff empowerment. A4- Classify personality theories A5- Identify steps of perceptual process. A6- Identify concept of organizational culture. A7- List elements of organizational structure. A8- Enumerate time wasters in the organization. A9- Identify concept of stress and its impact on the organization. A10- Identify channels of communication. A11- Explain problem solving process. A12- List leadership roles in career development.
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	<p>A13- Identify factors affecting the change process.</p> <p>A14- List types of organizational structure.</p> <p>A15- Identify characteristics of effective team.</p>
B-Intellectual Skills:	<p>B1- Discuss model of organizational behavior.</p> <p>B2- Recognize the strategy of time management.</p> <p>B3- Differentiate between organizational climate & culture.</p> <p>B4- Recognize steps of perceptual process.</p> <p>B5- Determine the personality characteristics in the organization.</p> <p>B6- Recognize causes of conflicts.</p> <p>B7- Describe justification for career development.</p> <p>B8- Compare between personality types.</p> <p>B9- Discuss decision making models.</p> <p>B10- Analyze reasons of resistance for change.</p> <p>B11- Discuss stages of group development.</p> <p>B12- Discuss process of communication.</p>
C-Professional Skills:	<p>C1- Apply different types of organizational chart.</p> <p>C2- Use tools of time management.</p> <p>C3- Appraise model of organizational behavior.</p> <p>C4- Apply strategies for empowerment and commitment in the organization.</p>
D-General and Transferable:	<p>D1- Use strategies of stress management and conflict resolution.</p> <p>D2- Use different strategies of problem solving and decision making.</p> <p>D3- Create team spirit among staff nurses.</p> <p>D4- Create effective climate and environment</p>

	<p>for career development.</p> <p>D5- Promote strategies for effective communication.</p> <p>D6- Use strategies to overcome resistance for change.</p>
<p>4- Course content:</p> <ol style="list-style-type: none"> 1- Organization behavior. 2- Personality 3- Perception 4- Stress and conflict management 5- Effective team and group 6- Change management 7- Leadership roles in career development 8- Organizational culture 9- Decision making and problem solving 10- Organizational structure 11- Communication in organization 12- Employee empowerment and commitment 13- Managing time at work 	
<p>5- Teaching and learning Methods:</p> <ul style="list-style-type: none"> • Lectures(interactive presentation). • Group discussions (interactive presentation). • Assignment. 	
<p>6- Teaching and learning Methods of Students with Special need: Not Relevant</p>	
<p>7- Student Assessment Methods:</p>	
<p>A- Assessment Methods</p>	<ul style="list-style-type: none"> - Quiz - Observation - Presentation of topics - Group discussion

B- Schedule	- Quiz week...3 rd , 7 th - Presentation of topics and group discussion every week -Final written exam. 14 week
C- Weighting of Assessments	Semester work 30 30% Final written exam 50 50% <u>Other assess 20 20%</u> Total 100 100%
8- List of references:	
A- Course notes	Hand out prepared by students
B- Compulsory Books	Non
C-Recommended Books	Griffin R. (2005): Management. 7 th ed. Addhision Wesley Longman Co. Wise P. (2007): Leading and managing in nursing, 4 th ed., Canada: Mosby Co.
D- Periodicals, Web Sites,...etc	http://web.ebscohost.com

Course Coordinator:

Head of Department : Prof. Amira Ahamed Hasanen

Date: